

RealMed's software release improves payment speed, increases flexible customization, and enhances time-saving features

INDIANAPOLIS, March 23, 2009 -- RealMed, the highly ranked leader in web-based, medical provider revenue cycle management software solutions and services announced the immediate availability of the first major release of 2009. RealMed latest version of software, version 9.0, pushes forward technical innovations to maximize physician revenues with even faster speed and increased user productivity.

"We work closely with our customers, right in their offices every day. We know that it is taking enormous effort just to stay even in this crunched economy" said Phil Christianson, CEO of RealMed. "With our latest release, we are delivering enhanced functionality that cuts through the increasingly difficult barriers to receiving faster payments from physicians and patients. No other service can match our proven combination of technology and personal customer support."

RealMed streamlines payments and data entry with three key advances:

- Important enhancements to Remittance Management streamline and organize remittance posting. Now it is even easier to manage posting workflow, follow up on un-posted remits, and review remittance post-back processes. Payment information access is more efficient with easy to view explanation of payments and the ability to automatically set-up remittance payer lists.
- New matching criteria in remittance auto-matching functionality dramatically improves the number of remits which are matched back to the submitted claim.
- RealMed is swipe card ready for all capable payers. With new WEDI standards for health insurance swipe cards in place, offices can cut entry errors and save time by retrieving demographic information before requesting benefits.

RealMed's latest version offers additional customization features for individual practices, each designed to increase productivity:

- Status management inquiries are easier with customizable, one click, pre-set searches designed to reduce training time.
- Completion of missing secondary claim information is faster with easy-to-see data fields.
- New Edit and Error Management features automatically assign claim errors to specific users by the provider, payer, error number or error category.
- Login settings can also be customized to go directly to a favorite, most-accessed office when accessing the application.

"One of the biggest challenges is dealing with operating costs that are rising more rapidly than revenue in an uncertain economic time," said Christianson. "All sizes of physician practices have long wrestled with ways to discover efficiencies and select the right clearinghouse solution in a complex and error-prone reimbursement system. Our clients are better able to survive, and thrive, because RealMed takes the guesswork out of new coding systems, changes in documentation requirements, and problems inherent in submitting claims to a myriad of health insurance and government payers."

About RealMed

RealMed is the vanguard of a new era in health care administration that uses the power of the internet to automate health care transactions and information exchange between health care professionals. This capability, together with more powerful enhancement features, can dramatically improve administrative efficiency and time to payment performance. RealMed serves a large number of providers ranging from small practices to large academic medical centers and specialty providers. Visit us at www.realmed.com